

REDACTED

-----Original Message-----

From: Fred Brigham [mailto:fred.brigham@wcom.com]
Sent: Friday, October 05, 2001 4:56 PM
To: 'Byron.Franklin@BellSouth.com'
Subject: RE: Ticket #63649

Byron,

I have also had our EDI*NET research this matter and they have confirmed today that we did receive all ISA CTRL #'s that contain all 1,521 production PONs that were submitted into our test slot by your VAN. The fact that you have performed a thorough investigation and came up with nothing on your side leads me to believe that something is missing over in BST. This issue is still open and I will not close this ticket until I get a better response that reflects what really happened in your test/production systems.

Thanks,

Fred Brigham
Trading Partner Provisioning Systems
Business Planning & Process Engineering
WorldCom, Inc.
Phone: (703) 449-4527 / v228-4527
Pager: 800-PAGEMCI Pin: 1790870

AOL IM: FredMCIW

-----Original Message-----

From: Franklin, Byron [mailto:Byron.Franklin@BellSouth.com]
Sent: Wednesday, October 03, 2001 5:35 PM
To: 'Fred.Brigham@wcom.com'
Subject: RE: Ticket #63649

Fred,

I can assure you that our research was thorough. EDI double checked and of the 5 test files that were sent on 10/1/2001 none of them belonged to MCI. Our test data is flagged differently than our production data, and we also checked on the Unix box. It seems that if anything was sent to your test box, Harbinger would have shown that, but again we didn't find anything. I did a random search in LEO and saw where some of these pons were FOC'd as far back as June. Our EDI team says they would be more than happy to investigate further providing you can give them the ISA and GSA segments, but it looks like we are good.

Byron

-----Original Message-----

From: Fred Brigham [mailto:Fred.Brigham@wcom.com]
Sent: Wednesday, October 03, 2001 2:34 PM
To: 'Franklin, Byron'
Cc: BST Tickets (E-mail)
Subject: RE: Ticket #63649
Importance: High

Byron,

I hope you are checking the ISA Control #'s as well and not just the Trading Partner ID's because I find it very interesting that your EDI team was able to perform analysis that quickly. I provided very specific information in the spreadsheet and so I hope your research was truly thorough. Please advise.

Fred Brigham
Trading Partner Provisioning Systems
Business Planning & Process Engineering
WorldCom, Inc.
Phone: (703) 449-4527 / v228-4527
Pager: 800-PAGEMCI Pin: 1790870
AOL IM: FredMCIW

-----Original Message-----

From: Franklin, Byron [mailto:Byron.Franklin@BellSouth.com]
Sent: Wednesday, October 03, 2001 2:14 PM
To: 'Fred.Brigham@wcom.com'
Subject: Ticket #63649

Fred,

I sent the spreadsheet on to EDI and they discovered the following:

1) They were able to find the PONs from the list with production IDs, but couldn't find any that were sent to MCI's test system or that were sent on the time and date that was indicated.

2) EDI was unable to find any of the PONs with the test IDs. EDI also contacted their VAN, Harbinger, and verified that no files were sent from their test ID's to MCI's test ID's at any time on 10/1/2001.

They suggested that you check on your side and make sure that you aren't recycling old test orders.

Thanks,

Byron

REDACTED

-----Original Message-----

From: Fred Brigham [mailto:Fred.Brigham@wcom.com]
Sent: Wednesday, October 03, 2001 10:54 AM
To: byron.franklin@bellsouth.com
Cc: BST: Amanda.Hill@wcom.com; LOPPS2@lists.mci.com;
Fred.Brigham@wcom.com; nancy.shimer@wcom.com; tyra.hush@wcom.com; Amanda Hill (LOPPS2); Pat Woods (E-mail); Pamela Reynolds (E-mail); Amanda Hill (E-mail)
Subject: Ticket# 63649 (BST Reflow Issue)
Importance: High

Byron,

Per our conversation this morning, attached is the spreadsheet that details all 1,521 transactions that were submitted into our test box on October 1, 2001. It appears that these transactions were reflowed using your old test Trading Partner ID and WCOMs test Trading Partner ID. The breakdown of the number of transactions are as follows:

TRANS TYPE	BST SENDER ID	# of TRANS
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855	044891349OSS	222

855	044891349OST	2
865	044891349OSS	288
865	044891349OST	1009
		=====
TOTAL TRANS SENT		1521

Let me know if you have any questions.

Thanks,

Fred Brigham
 Trading Partner Provisioning Systems
 Business Planning & Process Engineering
 WorldCom, Inc.
 Phone: (703) 449-4527 / v228-4527
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 AOL IM: FredMCIW